

# Reputation Management

Manage, monitor, and improve your online reputation

## Power your online reputation

Reputation Management brings all of the factors that contribute to your business's online presence in one place, so you can take control of your online reputation.





### All your reviews in one place

Compile reviews from dozens of sites to easily see what's being said about your business online. Plus, use built-in review response suggestions to respond to reviews quickly, and customize your own!

#### Show up where people are looking

Improve your search rank by identifying online business listings that are inaccurate or missing from essential directories like Google, Facebook, and Bing.

#### Hear what's being said all over the web

Monitor when your business is mentioned in a variety of sources, including news sites, blogs and social networks. Monitor Google Q&A, and ask and answer questions right from the dashboard.

#### You vs. the competition

Examine how your business performs against the competition on search engines, in regards to review ratings, total reviews, and perform social comparisons.

#### Sentiment analysis

Machine Learning and AI analyze all customer reviews to show you what aspects of your business are praised or criticized. Turn these insights into strategies to improve.

#### **Automated reports and alerts**

Executive reports break down how your business is faring in online conversations and helps you understand what to do. Alerts are also sent every time new information is found.

